



**NEW LOOK**

# *The* Leaflet

March-April 2015

**FREE!**  
**BUSINESS  
SEMINARS**

**WEBSITE  
SURVEY**

*Your Opinion  
Counts!*

**GET  
SAFE  
ACADEMY**

*Empowers kids K-6*



25550 Commercentre Drive  
 Lake Forest CA 92630  
 Monday - Thursday: 8 a.m. - 6 p.m.  
 Friday: 8 a.m. - 5 p.m.  
 (Closed alternate Fridays)

Follow Us:  

**City Council** meetings are held on the first and third Tuesday of every month at 7 p.m.

- April 7
- April 21
- May 5
- May 19

**Parks and Recreation Commission**

meetings are held on the third Thursday of every month at 7 p.m.

- April 16
- May 21
- June 18
- July 19

**Planning Commission**

meetings are held on the second and fourth Thursday of every month at 7 p.m.

- March 26
- April 9
- April 23
- May 14

**City Telephone Numbers**

Building Division .....	461-3470
Building Inspection .....	461-3468
City Clerk .....	461-3420
City Council .....	461-3420
City Manager's Office .....	461-3410
Community Policing Center .....	461-3530
Community Preservation .....	461-3474
Economic Development .....	461-3567
Etnies Skatepark .....	916-5870
Graffiti Hotline .....	461-3583
Housing .....	461-3569
OC Animal Care .....	249-5160
Passport & Notary .....	461-3420
Planning .....	461-3491
Public Works .....	461-3480
Recreation .....	461-3450
Sports Park & Recreation Center .....	273-6960

**City Websites**

City .....	lakeforestca.gov
City Facebook .....	facebook.com/lakeforestca
Economic Development ...	lakeforestbusiness.com
Etnies Skatepark of Lake Forest ..	etnieskatepark.com
Twitter .....	twitter.com/lakeforestca

Cover: Floral Beauty at the Nature Park. Photo Credit: KellyAnn Dawson.  
 Printed on eco-friendly paper.

# City Manager's Message

The 2014 Resident and Business Survey results are in and we are pleased to report that the City continues to meet the needs and expectations of the community with 90% of residents and 87% of businesses satisfied with our efforts to provide municipal services. In addition, 92% of residents offered positive ratings (excellent or good) for the quality of life in Lake Forest. Conducted every two years by an independent firm commissioned by the City, the survey provides a statistically reliable snapshot in time. The survey is one of the City's many tools for engaging with the community, providing valuable feedback on the opinions, priorities, and concerns of residents and businesses. To view the full survey, please visit the City's website at [www.lakeforestca.gov/2014survey](http://www.lakeforestca.gov/2014survey).



The Survey results, in addition to community feedback gathered from other sources, are used by the City Council to make strategic decisions regarding services, projects, programming, facilities, and amenities, which are documented in the City's Five-Year Strategic Business Plan. Updated every two years, the Strategic Business Plan serves as the foundation for the Annual Operating Budget and the Two-Year Capital Improvement Project (CIP) budget.

The City's 2015-2020 Five-Year Strategic Business Plan is currently in development. If you would like to participate in the process, community members are welcomed to attend a Five-Year Strategic Plan Development workshop in late March. Look for the date on the City's website in the next few weeks. A draft of the 2015-2020 Five-Year Strategic Business Plan will be available on the City's website and start to be reviewed at public meetings in May. Community members interested in participating in the development of the Plan are invited to attend these public meetings. The Plan will also be available on the City's website this summer, along with the Operating and Capital Improvement Project budgets.

As always, we appreciate your feedback and look forward to continuing to exceed your expectations.

Sincerely,

*Robert C. Dunek*

Robert C. Dunek,  
 City Manager

The Leaflet is an official publication of the City of Lake Forest and is distributed as a public service to Lake Forest homes and businesses. The City welcomes your comments and questions regarding The Leaflet.

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 25550 Commercentre Drive  
 Lake Forest, CA 92630  
 (949) 461-3400  
[LeafletEditor@lakeforestca.gov](mailto:LeafletEditor@lakeforestca.gov)

# TREE DEDICATIONS



For more information, call Public Works at **461-3480**.

The Expand the Forest program allows members of the community to dedicate trees in memory of departed loved ones or to commemorate special occasions while encouraging the expansion of our urban forest. Trees are \$70 and are planted and maintained by the City. There are several different species of approved trees which may be planted in several City parks.

SPONSORS	TREE SPECIES	DEDICATION
<b>BORREGO OVERLOOK PARK</b>		
City of Lake Forest	Sycamore	Dedicated to Former City Council Member Mark Tetterer from the Lake Forest City Employees
Lantronix, Inc.	Liquid Ambar	Arlie (Dean) Fisher. March 25, 1927 - April 15, 2014
Todd, Anja, Daria and Noah Miller	Magnolia	Our Beloved Omi
Wayne Chan	Magnolia	In Loving Memory of Frances Chan, Beloved Wife, Mother and Grandmother
<b>FOOTHILL RANCH COMMUNITY PARK</b>		
The Bunco Babes - Cindy, Debi, Elaina, Gail, Karen, Linda, Lori, Lynn, Maureen, Randi, Stacey, Sue and Tina	Magnolia	In Loving Memory of Teri Lutterloh - Wife, Mother, Grandmother, Friend - Always in Our Hearts
Love Tracie, May, Dawn, Trevor, Chad, Ashley, Zoey, Bentley, Shayne, Rob and Quinn	Magnolia	Brandon Orozco, You Will Live In Our Hearts Forever
Mel, Will, John, Leanne, Carol, Michalyn, Jaimie, Shannon and Stephanie	Sycamore	In Loving Memory of Kyle Lau
Heather Jetzer and Kim Bowman	Sycamore	Jack and Frankie
<b>RANCHO SERRANO PARK</b>		
Cathy Newby, Hiro Mizushima	Sycamore	In Loving Memory of H. Peter Newby ("Dad")
Cub Scout Troop 765 - Tigers	Tristania	In Honor of a Job Well Done During Your Tiger Cub Year 2013-2014. Cub Scout Troop 765
The Ellis Family	Magnolia	Joan F. Ellis
MOMS Club of Lake Forest	Liquid Ambar (4) Magnolia (4)	In Celebration of the Children of Lake Forest
Daughters Julie and Britt Pahan	Sycamore	Robert And Lucia Pahan
Mary Ann Davidson, Anne Westhoff, Kathy Edgley, Eddie Burns, Priscilla Kessler and Diane Hohener	Liquid Ambar	In Memory of Our Dear Friend Pat Gover of Lake Forest
USAGAIN	Sycamore	No Dedication
Paul Fiocca	Liquid Ambar (2)	In Loving Memory of Anne Fiocca In Loving Memory of Vincent Fiocca
Mapa, Patty, Eliza, Carolina, Esther, Maite, Cony, Jeanette and Maritza	Sycamore	In Memory of our Little Angel Donovan Justice Mejia
Beth and Dan Williams	Tristania	Celebrating July 9, 2013, Kris and Cheryl
Klaus and Kathy Tabar, Jon and Keri Hellinga, and Sharon and Peter Hellinga	Sycamore	In Loving Memory of Daniel Stovall

## Expand the Forest

The City has partnered with a coalition of local public agencies, the UC Cooperative Extension, and various garden supply and home improvement stores to launch **Orange County Garden Friendly** — a program encouraging residents to install climate-appropriate and low-water use plants and high efficiency irrigation systems.

For more information on events, programs, conservation tips and techniques, and rebates, visit [overwateringisout.org](http://overwateringisout.org) or your local water district:

El Toro Water District - [www.etwd.com](http://www.etwd.com)

Irvine Ranch Water District - [www.irwd.com](http://www.irwd.com)

Trabuco Canyon Water District - [www.tcwd.ca.gov](http://www.tcwd.ca.gov)



- **Event:** Orange County Garden Friendly
- **Saturday, May 2, 8:00 a.m. - 12:00 p.m. at Green Thumb Nursery** (23782 Bridger Dr.)
- **What to Expect:** plant sales, local experts on water-efficient landscaping, vendor displays, special discounts on plants ideal for Southern California, and rebate information.

**24-Hour Water Pollution Hotline (877) 89-SPILL**  
For more information, contact Public Works: **461-3480**

## FAIR HOUSING

An impediment to fair housing opportunity is any policy or practice that denies or adversely affects the provision of housing to a person in any protected class. Examples of a protected class include minorities, elderly, and disabled persons. As a recipient of annual Federal Community Development Block Grant funds, the City of Lake Forest is committed to furthering fair housing practices in the community and cooperates with the Fair Housing Council of Orange County to eliminate discriminatory practices county-wide. Fair Housing opportunity is the law. If you or someone you know has a fair housing question or issue that needs to be addressed, please call the City's Housing Manager at 461-3569.

## Your Opinion Counts Help Shape the New City Website

Over the next few months, the City's website will be reimagined and redesigned to better meet your needs and your lifestyle. Our goal is to offer an easy, one-stop shop for all things City-related. We want to know how you currently use the website, what we're doing well, and what we could be doing better. You can provide your feedback by taking a brief online survey at [surveymonkey.com/r/LFwebsite](http://surveymonkey.com/r/LFwebsite). Survey responses must be submitted by March 31.

## Congratulations

to **Kristina Amante**, the fourth winner of the Sports Park Frenzy Contest! Enjoy your gift basket filled with goodies. If you have a story to share about the Sports Park, email [chon@lakeforestca.gov](mailto:chon@lakeforestca.gov) before April 1.

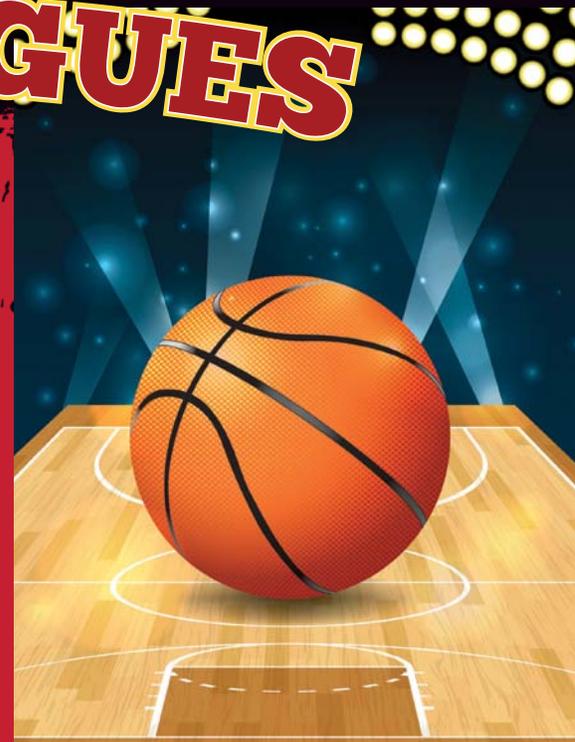
“**W**hen I was a little girl, my family and I used to drive by where the new Sports Park is and I used to call it the Matterhorn because of the big white rocks that look like the ride from Disneyland. Now every morning my daughter and I pass the park on the way to school. We are glad to see the park finally done. I am excited to celebrate birthday parties and to play basketball on the new courts. My family and I loved watching the park transformed into a place we can make new memories. Thank you so much for building this park!”

# SOFTBALL • BASKETBALL • VOLLEYBALL ADULT LEAGUES

Registration is underway for basketball and volleyball leagues which will begin in Fall 2015. Softball registration is currently closed due to full capacity. Participants must be 18 years and over and teams must consist of at least 51% of Lake Forest residents to qualify for the resident team rate. For scheduling information or to register, contact Bill Barry at 273-6972 or at [bbarry@lakeforestca.gov](mailto:bbarry@lakeforestca.gov).

### LEAGUE FEES

TEAM	SOFTBALL	BASKETBALL	VOLLEYBALL
Resident Teams	\$600	\$310	\$200
Non-Resident Teams	\$650	\$360	\$250



Ride Them

AND

Finished with your broken, beat up, old skateboards? Don't throw them away - drop them off for recycling at Etnies Skatepark of Lake Forest.

Recycle Them!

# SAFETY STARTS WITH YOU

## Scam Buster!

If you're instructed to purchase a **GreenDot Money Pak** and reload the card, **STOP**, it's a scam to get cash from victims! Scammers use the pin or the card to transfer money to another account. Reputable organizations will not demand payment and then restrict a person to pay with non-traceable means.

*If you receive this call...*

1. Hang up and do not make the payment.
2. Contact the agency to verify the debt.
3. Contact law enforcement for an incident report.

## WHAT IS IDENTITY THEFT?

Identity theft occurs when an individual's financial or personal information is taken for the purpose of assuming that person's identity to make unauthorized transactions or purchases.

### How Identity Theft Works

**DUMPSTER DIVING** Removing documents with confidential information from trash bins.

**SKIMMING** Stealing credit card numbers by using a special storage device attached to a credit/debit machine when processing cards.

**PHISHING** Pretending to be a financial institution or company by sending spam or pop-up messages to get a person to reveal his/her personal information.

**HACKING** Illegally accessing an individual's computer to retrieve personal information.

### Fight Back



Shred papers with confidential information. Lake Forest Police Services offers free shredding program for residents.



Refrain from providing personal information over the phone unless you originated the call.

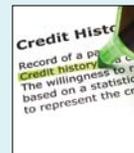


Check for skimmers or signs that a machine has been tampered with.

### Ways To Protect Yourself



Avoid clicking on email links claiming to be "your bank." Log onto their official site instead.



Check credit reports regularly (Equifax, Experian, TransUnion).



Secure and use different passwords.

## GET SAFE Academy is Back by Popular Demand

**Lake Forest City Hall** (25550 Commercentre Dr.)  
**May 6 – May 27** ■ 6:00 p.m. to 7:30 p.m.

Fun and innovative, the GET SAFE academy empowers kids through a unique blend of counseling, education, interaction, physical training, and humor. The academy is open for students K-6 and will be held on Wednesday nights for four consecutive weeks, starting May 6 and ending May 27. Lake Forest residents may register in person at City Hall (2nd floor) or online at [online.activecommunities.com/lfreconline](http://online.activecommunities.com/lfreconline). Registration will be accepted until class is full.

### TOPICS:

- Personal Safety Awareness
- Self-Defense Training
- Bullying Prevention and Response Training
- Internet Safety and Social Media/Texting
- Understanding and Reacting to Inappropriate Behavior and Touching
- Avoiding Common Tricks and Lures
- Assertiveness Training

## Business Seminars

FREE • LEARN • TRAIN • ENGAGE • NETWORK

RSVP at [economicdevelopment@lakeforestca.gov](mailto:economicdevelopment@lakeforestca.gov) or call 461-3567

### Avoiding Employment-Related Litigation

**Tuesday, March 24** 5:00 p.m. – 8:00 p.m.  
Lake Forest City Hall (25550 Commercentre Drive)

The City and SCORE Business Counselors invite you to attend the “Avoiding Employment-Related Litigation” seminar to learn about the potential pitfalls of employment issues and how these mistakes can lead to costly litigation. Speaker Allyson Thompson will discuss the hiring process and avoiding discrimination, employee handbooks, wage and hour issues, and handling internal complaints. A light dinner will be provided.

### Secrets & Strategies for Business Success

**Friday, April 24** 8:30 p.m. – 1:30 p.m.  
Lake Forest Sports Park (28000 Rancho Parkway)

Attended by over 100 business owners and co-sponsored by the Lake Forest Chamber of Commerce and the City, this workshop is designed for current and prospective entrepreneurs seeking to grow and prosper their business in their given industry. Business owners will visit various business resource booths and form collaborative business partnerships. Refreshments will be provided.

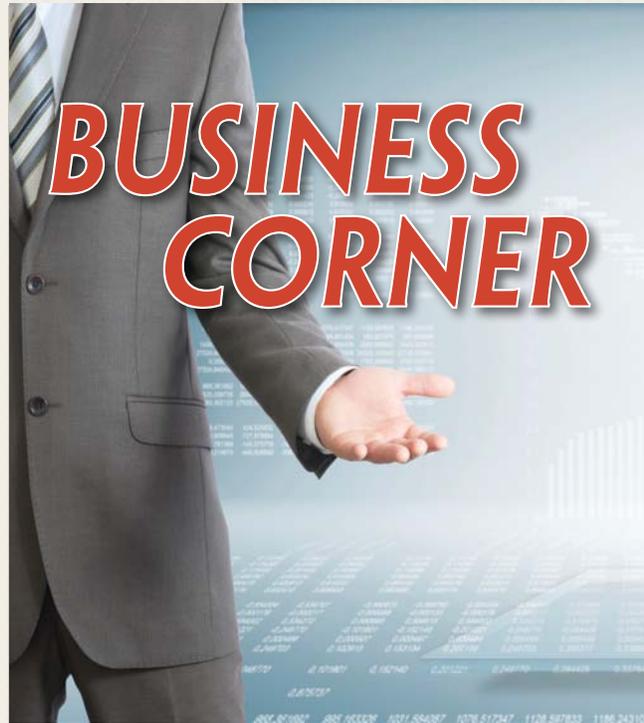
### Lake Forest Business Mixer

**Thursday, May 7** 5:30 p.m. – 7:00 p.m.  
Lake Forest Sports Park (28000 Rancho Parkway)

Lake Forest businesses are invited to a night of networking and hors d'oeuvres! Take advantage of this opportunity to form strategic business partnerships and hear the latest information on City development projects.



## BUSINESS CORNER



Businesses, keep your eyes and ears open for opportunities to team up with the City by checking out the Business Corner! This recurring feature in The Leaflet will list some of the City’s Request for Proposal (RFP) and Request for Bid (RFB) opportunities.



City of Lake Forest  
25550 Commercentre Drive  
Lake Forest, CA 92630

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# Recreation & Events CALENDAR

## Spring 2015

### Friday, MARCH 13

5:30 p.m.-9:30 p.m.

#### Kids' Night Out

For kids ages 3-11!

**New**

Lake Forest Recreation Center  
28000 Rancho Pkwy.

Fee: \$15 per resident  
\$20 per non-resident

**PRE-REGISTRATION REQUIRED.**

### Saturday, MARCH 28

11:00 a.m.-3:00 p.m.

#### Bunny Blast: An Egg Wonderland!

El Toro Park, 23701 Los Alisos Blvd.

Fee: Free to attend  
Nominal fee for games and food

### Saturday, APRIL 4

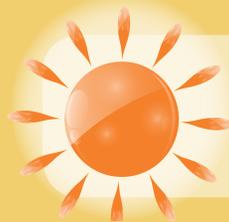
11:00 a.m.-1:00 p.m.

(Egg hunt starts at 11:15 a.m. sharp)

#### Etnies Egg-cellent Egg Hunt and Festival of Colors

Etnies Skatepark of Lake Forest  
20028 Lake Forest Dr.

Fee: \$5 for egg hunt and  
\$5 for unlimited jumper wristband



Summer registration begins  
**Tuesday, May 12 at 8 a.m.**

### Friday, APRIL 10

7:00 p.m.-9:00 p.m.

#### Spring Has Sprung! Special Needs Dance

Lake Forest Community Center  
25550 Commercentre Dr.

Fee: Free to attend

**PRE-REGISTRATION REQUESTED.  
CALL 461-3447 FOR MORE INFO.**

### Saturday, APRIL 24

6:00 p.m.-10:00 p.m.

#### "Last Fridays" Lounge Nights

Lake Forest Recreation Center  
28000 Rancho Pkwy.

Fee: \$5 per person pre-registered;  
\$7 at the door

**PRE-REGISTRATION REQUESTED.**

### Saturday, APRIL 25

9:30 a.m.-1:00 p.m.

#### Parks Safari

Departure Location:  
Lake Forest City Hall  
25550 Commercentre Dr.

Fee: \$3 per person

**PRE-REGISTRATION REQUIRED.**

### Saturday, APRIL 25

6:00 p.m.-10:00 p.m.

#### The Gathering - Where Art Meets Skateboarding

Etnies Skatepark of Lake Forest  
20028 Lake Forest Dr.

**FEE: \$5 PER PERSON AT THE DOOR.**

For more information call

Community Services at **461-3450** or the Sports Park at **273-6960**