



THE Leaflet



The Community Services Street Team is hitting Lake Forest parks to share the fun!

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A Message From City Manager **DEBRA ROSE**

Summer is a special time. Maybe it's because the June gloom finally gives way to sunshine. Maybe it's because of our memories of summer bringing a break from the classroom. Around City Hall, summer marks the end of a months-long budget process.

Summer also kicks off several special community events in Lake Forest. The Fourth of July Parade, organized by volunteers, was great fun again this year. On behalf of the City, I want to say "thank you" to all the volunteers who planned the parade, then showed up bright and early to ensure it was a success.

Our concerts in the park run through summer. We've only got one left, but it's a good one: "The Long Run" Eagles tribute band and "Creedenced," a tribute to Creedence Clearwater Revival, play at the Sports Park on August 17. Our concerts are family-friendly events, but if live music isn't for you, the last two Movies in the Park are also at the Sports Park, with the *Incredibles 2* on August 9 and *The Jungle Book* on August 23.

July is actually Parks and Recreation Month, and the City's Community Services staffers have formed a "Parks Make Life Better Street Team." The team has been visiting the City's 30 parks, handing out Lake Forest swag and snapping pictures of visitors in a giant "Parks Make Life Better" picture frame.

Another family event at the Sports Park is August 2, when we celebrate National Night Out with our partners at the Orange County Sheriff's Department. That's an opportunity to meet the deputies who patrol Lake Forest and see displays and demonstrations by the OC Crime Lab, Sheriff's Mounted Equestrian Unit, the Sheriff's helicopter and more. National Night Out is from 5 p.m. to 8 p.m.

Summer may not bring a break for many of us anymore, but whether it's enjoying music, our beautiful parks or other special events with friends and neighbors, there's still plenty of reason to celebrate the season in Lake Forest.

Debra Rose



MEETINGS AT A GLANCE

CITY COUNCIL MEETINGS

August 20 | September 17

COMMUNITY SERVICES COMMISSION MEETINGS

August 15 | September 19

PLANNING COMMISSION MEETINGS

August 8 | September 12

TRAFFIC AND PARKING COMMISSION MEETINGS

July 25 | August 22

All meetings will start at 6:30 p.m. See more listings at www.LakeForestCA.gov

The Leaflet is an official publication of the City of Lake Forest and is distributed as a public service to Lake Forest homes and businesses. The City welcomes your comments and questions regarding The Leaflet.

Photo Credit: City of Lake Forest

2019-20 BUDGET INCLUDES PARK AND TRAFFIC IMPROVEMENTS

In June, the City Council approved the 2019-20 fiscal year budget, which allows key capital-improvement projects to move forward while also adding \$1.2 million to the City's reserves.

The General Fund, the City's operating budget, includes projected revenues of \$51.2 million, with expenditures set at \$49.6 million. Property taxes, the City's largest source of revenue, are projected to increase by \$1.2 million, while sales tax revenue, the second-largest income source, remains about the same as 2018-19 at \$15.5 million.

The increase in property taxes is largely offset by an increase in Police Services costs of \$888,200. City leaders in Lake Forest

GENERAL FUND REVENUES	FY 19-20 ADOPTED BUDGET
Property Taxes	\$19,750,100
Sales Taxes	\$15,500,000
User Fees	\$4,484,350
Hotel Taxes	\$3,875,000
Licenses and Permits	\$2,653,000
Franchise Fees	\$2,475,000
Miscellaneous	\$1,650,400
Other Revenue	\$814,000
Total Revenues	\$51,201,850

NEW BUDGET FEES RECOVER CITY COSTS

Following the recommendation of a consultant who performed the first review of the City's fees in more than a dozen years, the 2019-20 budget includes some increased charges for services.

For example, the fees that credit card companies charge the City to process electronic payments for everything from classes to permits to purchases will now be passed on to those who use credit or debit cards in transactions with the City. The processing charge is 3 percent.

and throughout Orange County continue to work with the Sheriff's Department and County officials to ensure efficiencies within the law-enforcement contract.

The Capital Improvement Program budget, which funds maintenance and construction projects, includes funding for construction of Portola Park and millions of dollars for traffic improvement projects.

Among the largest is \$1.1 million to improve the intersection of Bake Parkway and Trabuco Road. The project will create double left-turn lanes for eastbound Bake Parkway and add an additional right-turn/through lane on northbound Trabuco road.

Overhead signs will also go up on El Toro Road to help guide motorists to the correct lanes to get on the freeway. The City will also launch a pilot project that will allow left turns at some intersections without a green turn arrow. Between design and construction, more than a dozen traffic-improvement projects are included in the 2019-20 fiscal year budget.

GENERAL FUND EXPENDITURES	FY 19-20 ADOPTED BUDGET
<i>Police Services</i>	<i>\$19,108,200</i>
<i>Public Works</i>	<i>\$13,176,100</i>
<i>Community Services</i>	<i>\$4,722,500</i>
<i>Community Development</i>	<i>\$3,983,000</i>
<i>Finance</i>	<i>\$2,777,800</i>
<i>Management Services</i>	<i>\$2,468,500</i>
<i>City Attorney</i>	<i>\$1,351,000</i>
<i>City Manager</i>	<i>\$1,260,800</i>
<i>City Clerk</i>	<i>\$730,400</i>
<i>City Council</i>	<i>\$65,400</i>
Total Expenditures	\$49,643,700

The credit card pass through fee takes effect on August 19.

The budget also set permit-parking fees at \$20 per permit, the staff cost of issuing them. The permit fee takes effect January 1, 2020. Permits will be valid for the calendar year and require renewal each January. About 50 streets in the City have permit-parking programs.

Other fees are expected to increase in January 2020 as well, such as facility rentals and skatepark memberships.

User fees only collect the City's actual cost to administer specific programs. Before the increases, the programs were subsidized by the General Fund, which meant they took money from vital, citywide services, such as public safety and capital improvements.

STATE AWARDS LAKE FOREST CERT WITH \$20,000 GRANT



Lake Forest escaped any serious damage during the huge earthquakes that rocked Ridgecrest in July, but the shakers were a reminder that disaster can strike at any moment. And when it does, it may take emergency responders as long as 72 hours to reach everyone who needs help.

That's where the Community Emergency Response Team (CERT) comes in. Lake Forest launched a CERT program earlier this year to train residents to fill the void in major emergencies until professionals arrive. CERT is national program, under the Federal Emergency Management Agency (FEMA).

Now the state is helping as well. The Lake Forest CERT program received a \$20,000 state grant for equipment, supplies and training. The money is part of AB 72, which appropriated \$50 million to fund the California For All (CFA) Emergency Preparedness Campaign.

The CERT Program Manager, wrote the grant application to support 40 CERT members. In Lake Forest, the money will pay for background checks for CERT volunteers, supply volunteers with personal protection equipment and purchase training supplies, such as life-sized mannequins for medical and rescue training.

As part of the grant, the City's obligation is that CERT members must engage 20 additional California residents regarding disaster and emergency preparedness. With 40 CERT members funded, Lake Forest's requirement is to engage a minimum of 800 residents.

That means Lake Forest residents will see graduates from the City's CERT program at informational booths at various City events. The CERT members, in the program's green vests and helmets, will engage with residents to encourage them to sign up for the CERT program and ensure their family is registered through AlertOC, the County's emergency-notification system

The City's first CERT class "graduated" in March and the second in July. More than 50 residents have passed the training. The CERT program includes eight classes delivered in three-hour sessions:

1. **Emergency Preparedness**
2. **Fire Safety**
3. **Emergency Medical Operations I**
4. **Emergency Medical Operations II**
5. **Light Search and Rescue I**
6. **Light Search and Rescue II**
7. **Disaster Psychology/CERT Organization**
8. **Disaster Simulation/Exercise**

For more information on the program or to join the waiting list for an upcoming class, see: www.LakeForestCA.gov/CERT



CITY TEAM HELPS HOMELESS VETERAN REUNITE WITH FAMILY

A U.S. Army veteran, William, who spent 15 years homeless on the streets of Lake Forest is headed to family in Florida, thanks to the work of the City's homeless liaison officer (HLO) and non-profit Mercy House.

Suffering from bipolar issues and substance-abuse challenges, William, 49, had rejected previous offers of help from OC sheriff's deputy Sergio Castro, the City's HLO, and the previous homeless liaison officer as well. William frequented *The Arbors* at El Toro Road and Rockfield Boulevard. Current law prevents enforcing anti-camping ordinances unless shelter is available, so the City relies a combination of prevention, outreach and law enforcement in working with the homeless.

Patience and persistence paid off for the outreach team with William. In early July, William texted Castro, saying he wanted to be reunited with family in Florida. Castro put William in touch with Daniel

Goodfield, who does outreach in Lake Forest under a City contract with Mercy House. Goodfield used grant funds to get William a bus ticket back to Florida.

Those who work with the homeless say the case is typical: *It can take years to build up the trust of someone living on the streets until they finally accept help.* The Homeless Liaison Officer program and the contract with Mercy House are two of the City's tools in the battle against homelessness. The City also allocates more than \$37,000 annually in federal grant funds to programs and organizations that prevent homelessness, such as South County Outreach, Families Forward and Family Assistance Ministries.

As for William, Castro and Goodfield saw him off from the Santa Ana Transportation Center. William called Castro a couple of days later as he waited for a transfer in Texas to thank Castro and Goodfield for never giving up on him.

EVERYBODY LOVES A PARADE!



An estimated 13,000 people lined the streets as more than 85 entrants participated in the 2019 Lake Forest 4th of July Parade. The annual event is planned by a committee of 36 volunteers and City staff. Did you miss the parade or want to relive the fun? You can watch it again on the City's YouTube channel, City of Lake Forest, CA.



CIVIC CENTER UPDATES

The City's first permanent Civic Center, the community's 100-Year Home, remains on-schedule and on-budget for a fall opening. The \$72 million campus includes a Senior Center, Community Center, 200-seat Performing Arts Center and a City Hall/Police Services office. It's largely being paid for with development fees. See www.LakeForestCA.gov for more details.

NEED A PASSPORT? CITY HALL CAN HELP



Lake Forest Senior Office Specialist Susan Etner gives an oath to residents Jay and Clarissa Blattner as they apply for passports.

Gone are the days of long lines, inconvenient appointments or long drives to get a passport... Now, look no further than Lake Forest City Hall!

The City of Lake Forest is an acceptance agent for the United States Passport Service. Those needing a passport can submit applications and get photographed in the City Clerk's Office Monday through Friday. The service is open to anyone.

The service is available Monday through Friday. Walk-ins are accepted from 9 a.m. to noon, and appointments are available from 8 a.m. to 4 p.m.

City Clerk staff can assist with passport forms, photos, and expedited services, making the City of Lake Forest a one-stop

Passport Processing Center. Staff can even take a Passport photograph for you.

You may pick up an application at the Clerk's Passport Services Office or download the form from the Passport Agency's website at www.travel.state.gov. Remember, the form must be filled out in black ink and signed in the presence of City Clerk staff.

For the latest information on how to apply for a passport, and for current passport processing times, please be sure to check the Passport Agency website at www.travel.state.gov.

For other questions or to set up an appointment, call the City of Lake Forest City Clerk's Office at 461-3420. City Hall is at 25550 Commercentre Drive.

ECONOMIC DEVELOPMENT PROGRAM HONORED



Pictured: The Economic Development Division team: left to right, intern Nidia Ruelas, intern Laura Rojas, Manager Carlo Tomaino, and Management Analyst Adrian Grijalva

A collaborative program launched by the City of Lake Forest that teaches merchants every aspect of business ownership earned an Award of Merit from the American Planners Association (APA) earlier this year.

The South Orange County Entrepreneurs Academy won under the "Best Practice" category. The South OC Entrepreneurs Academy is a partnership initiated by the City of Lake Forest that includes the cities of Laguna Niguel, Laguna Hills, Mission Viejo, Rancho Santa Margarita and San Clemente.

The program, which began in July 2018, is comprised of a series of workshops organized through SCORE and designed to provide training to aspiring entrepreneurs and small business owners. SCORE is the nation's largest network of volunteer, expert business mentors, with approximately 10,000 volunteers in 300 chapters nationwide.

This marked the first year of the South OC Entrepreneurs Academy and featured 13 sessions with nearly 400 program participants. The South OC Entrepreneurs Academy will feature 12 sessions beginning in this month for fiscal year 2019-20.



'TASTE OF LAKE FOREST' TO CAP OFF SHOP AND DINE MONTH

Have you had your eye on a Lake Forest restaurant but just haven't made it there yet? Shop and Dine Month in September is the perfect time.

A booklet with coupons of participating restaurants and shops will be mailed to all Lake Forest homes – not only do the coupons create great deals at local businesses, get your booklet stamped from each one you visit and you'll get raffle tickets for great prizes at the 8th Annual Taste of Lake Forest on September 28.

Presented by Cox Communications and Hoag Hospital, the Taste of Lake Forest allows attendees to sample delicious cuisine from a variety of Lake Forest restaurants for just \$1 per taste. Those in attendance can also vote for the "Favorite Lake Forest Restaurant" and "Best New Entry" awards. The Taste of Lake Forest is held at Foothill Ranch Towne Center.

The beer and wine garden returns this year, along with family fun activities and raffle prizes provided by Lake Forest businesses (The same ticket will be able to be used in all areas of the event).

The event is organized by the City's Economic Development Department and the Lake Forest Chamber of Commerce to spur residents to shop and dine in Lake Forest restaurants. Sales tax is the second-largest category of revenue for the City, so spending money locally not only allows residents to support local businesses but also helps fund everything from park upgrades to street maintenance.

For more information, visit: www.shopanddinelakeforest.com.

STAY CONNECTED WITH THE CITY

We want our residents to always have the most up-to-date and accurate information about their city. That's why we want to connect with you in anyway you prefer. Sign up or follow one or all for everything Lake Forest.

www.LakeForestCA.gov

LakeForestCA
 Monthly Enewsletter
 MyLakeForest Mobile App
 @CityofLakeForestCA
 @LakeForestCA

HEY ALEXA!
 The City now has an Amazon Alexa Skill. Enable the 'City of Lake Forest' skill and Lake Forest Flash Briefing to get news and information about the City and events!

For a complete list of ways to stay in-the-know, go to www.LakeForestCA.gov/StayConnected

NOW AVAILABLE LOW COST HOME IMPROVEMENT LOANS

Residents whose homes need new stucco, windows, roofs or certain other improvements can qualify for a zero-percent, deferred-interest home-improvement loan or a 3 percent interest loan through the City's Housing Rehabilitation Program.

The City Council funds the program with federal Community Development Block Grants (CDBG) funds to ensure residents have the opportunity to live in safe, efficient homes. Most home improvement items are eligible for assistance, such as plumbing, electrical, energy and weatherization items, garage doors, fumigation, flooring and other items necessary for the health and safety of occupants. Examples of projects not eligible are room additions, barbecue pits, ceiling fans, swimming pools and fireplaces.

Mobile home owners can receive up to \$15,000 and single-family homeowners can receive up to \$30,000. The zero percent interest deferred loan has no monthly payments. Total payment is due if the resident is no longer residing in the home or at the time of sale, refinance or transfer of title. The 3 percent interest loan requires monthly payments and is fully amortized over 15 years.

Any code violations or health and safety items in the home must be corrected as a condition of funding and any homes built prior to January 1, 1978 must meet the new federal regulations regarding lead-based paint.

In addition to income requirements in the 'Program Eligibility Requirements' chart below, applicants must also:

- Live on the property
- May not have received assistance previously
- Meet the asset limitation
- Have sufficient equity in the home

Homeowners interested in participating in the Housing Rehabilitation Program should pick up an application at City Hall or download an application at www.LakeForestCA.gov/325/Housing-Rehabilitation-Loan-Program. Return completed applications to Theresa Dobbs at 25550 Commercentre Drive, Lake Forest, CA 92630.

For more information contact Theresa Dobbs at 461-3473 or by email at: tdobbs@LakeForestCA.gov.

PROGRAM ELIGIBILITY REQUIREMENTS	
HOUSEHOLD SIZE	INCOME MAXIMUM
1 person	\$66,500
2 person	\$76,000
3 person	\$85,500
4 person	\$94,950
5 person	\$102,550
6 person	\$110,150
7 person	\$117,750
8 person	\$125,350



CITY OF LAKE FOREST PAINT PROGRAM

Does your home need a fresh coat of paint? The City's Neighborhood Pride Paint Program is now accepting applications from Lake Forest homeowners who meet income eligibility requirements.

The City Council funds the program with federal Community Development Block Grants (CDBG) to ensure that residents have the opportunity to spruce up the appearance of their homes. More than 100 owner-occupied homes have been painted under the program.

Funding for the program is limited. The City will select owner-occupied homes, including mobile homes, for the program through a lottery system. Program qualifications include:

- The owner must live in the home
- The owners must meet income requirements, see 'Program Eligibility Requirements' chart
- The home must need painting
- The existing paint must be lead-free
- The owners' assets cannot exceed \$120,000 (not including home value)

Homeowners interested in participating in the Neighborhood Pride Paint Program should pick up an application at City Hall or download an application at www.LakeForestCA.gov/paint. Return completed applications to Theresa Dobbs, 25550 Commercentre Drive, Lake Forest, CA 92630.

All applications must be received by 4 p.m. on August 22. For more information contact Theresa Dobbs at 461-3473 or by email at: tdobbs@LakeForestCA.gov.



City of Lake Forest
25550 Commercentre Drive
Lake Forest, CA 92630

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RECREATION AND EVENTS CALENDAR

**SUMMER
2019**

ETNIES SUMMER CONTEST SERIES



ALL AGES & ALL GIRLS CONTESTS

Saturday, August 3 | 6-10 pm

Etnies Skatepark of Lake Forest
20028 Lake Forest Drive

\$20 per contestant / Free for spectators

MOVIES IN THE PARK - 'INCREDIBLES 2'

Friday, August 9 | 6:30 pm

Lake Forest Sports Park & Recreation Center
(28000 Rancho Parkway)

FREE | Nominal fee for snacks

SUMMER SKATEPARK CAMP OUT



**Friday, August 9 | 10 pm
to Saturday, August 10 | 7 am**

Etnies Skatepark of Lake Forest
20028 Lake Forest Drive

\$40 per person

RESIDENT FALL PROGRAMS REGISTRATION

Tuesday, August 13 | 8 am

On-line, In-person or Mail -in

Fees per program will be available in
the 2019 Fall Leisure Times Publication

SUMMER CONCERT SERIES



CLASSIC ROCK & CAR SHOW

Saturday, August 17 | 5:30-8:30 pm

Lake Forest Sports Park & Recreation
Center, 28000 Rancho Parkway

FREE

NON-RESIDENT FALL PROGRAMS REGISTRATION

Tuesday, August 20 | 8 am

On-line, In-person or Mail -in

Fees per program will be available in
the 2019 Fall Leisure Times Publication

MOVIES IN THE PARK - 'THE JUNGLE BOOK'

Friday, August 23 | 6:30 pm

Lake Forest Sports Park & Recreation Center,
28000 Rancho Parkway

FREE | Nominal fee for snacks

CITY TELEPHONE NUMBERS

Building Division	461-3470	Graffiti Hotline	461-3583
Building Inspection	461-3468	Housing	461-3569
City Clerk	461-3420	OC Animal Care	249-5160
City Council	461-3420	Passport & Notary	461-3420
City Manager's Office	461-3410	Planning	461-3491
Community Policing Center	461-3530	Public Works	461-3480
Community Preservation	461-3474	Recreation	461-3450
Economic Development	461-3567	Sports Park & Recreation Center	273-6960
Etnies Skatepark	916-5870		

FIND US ONLINE

City	LakeForestCA.gov
Economic Development	lakeforestbusiness.com facebook.com/LakeForestBusiness
Etnies Skatepark of Lake Forest	etnieskatepark.com
LinkedIn	linkedin.com/company/city-of-lake-forest-ca
Sports Park & Recreation Center	lfsportspark.com