

April 2024

Director's Report

Following a national search, including an outside panel and series of interviews, Monica Schmidt has been selected to serve as the permanent Director of OCAC. Monica has served as OCAC's Director in an interim role for 8 months, leading us through the Tustin hanger fire and a variety of other challenges.

OCAC is recruiting for other positions, including the Field Manager role. The first round of interviews for the position are scheduled for later this month. OCAC is also narrowing down the candidate pool for the secretary position, and will be opening an Animal Care Attendant position soon.

Chameleon, the database system utilized by OCAC, is amid a major update and data verification process. The update will lead to better operational tracking, leading to better reports for contract cities.

Meetings with City Managers from contract cities will be scheduled soon.

Budget Update

Total year-end net cost is projected to be \$92k under the initial Notice of Intent ("NOI") amount of \$17.9 million, with Q3 bills to be mailed out next week. There is an anticipated overall NOI increase of 9.5% for the next fiscal year. Major cost drivers include salary and benefits increases for staff and increased intake of animals.

Foster-to-Adopt Pilot Program

The Foster-to-Adopt Pilot program gives dogs a break from the shelter but also allows potential owners a "trial" period in their home. If the foster dog adapts or the foster parent sees promise, they can fully adopt the dog. Eligibility for participation follows adoption eligibility requirements. Additionally, there are financial benefits to the program, as every day a dog spends in a foster home is a day for which the origin city does not incur charges.

Operational Update

OCAC had over 10,000 field response activities in Q1, as there are typically more calls received in the summer months related to wildlife. A total of 263 pets were fostered, 1,000 dogs and cats were adopted, and over 400 dogs reunited with their families. Additionally, over 400 dogs and cats were transferred to our partner animal shelter and welfare organizations.

OCAC will be hosting a free microchip clinic for residents of contracted service areas and unincorporated County on May 18, 2024. Proof of residency is required.



OC Animal Care



CMAACC PRESENTATION APRIL 2024

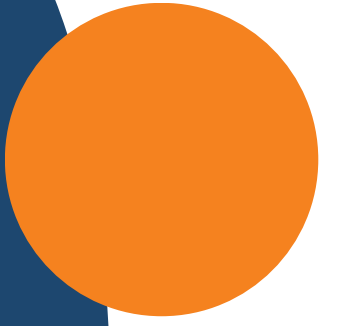




TODAY'S AGENDA:

- **OCCR Director's Comments**
- **Director's Update**
- **Budget Update**
- **Let's Paws - Foster-to-Adopt**
- **Operation Update**





OCCR DIRECTOR'S COMMENTS



OC Animal Care



DIRECTOR'S UPDATE:

- ✓ Recruitments
- ✓ Foster-to-Adopt Pilot Program - Coming Soon!
- ✓ Chameleon database project
- ✓ Strategic Plan review and update
- ✓ Upcoming meet and greets with City Managers



BUDGET UPDATE



Fiscal Year 23/24

- Year-end net cost is currently projected to be \$92k (0.5%) under the estimate of \$17.9M provided in the Notices of Intent (NOIs)
- Animal Care service billing for Q3 has been finalized and the related invoices will be sent out this week

Fiscal Year 24/25

- Total net cost for the upcoming fiscal-year is projected to be \$19.6M, which is a \$1.7M (9.5%) increase
 - Additional cost is primarily due to salary increases from recent labor negotiations, annual steps, and the continual need to fill critical positions
 - Rising prices of feed and supplies, coupled with increases in animal intake, also contribute to the additional cost
- If the Notice of Intent has not yet been received, please notify Joseph Powers



LET'S PAWS:

FOSTER-TO-ADOPT PILOT



- What is it?
- Who can participate?
- How does it help?



CALENDAR Q1 OPERATION UPDATE:

- ✓ 10,188 field response activities
- ✓ 263 pets fostered
- ✓ Over 1,000 dogs and cats adopted to families
- ✓ Over 400 dogs and cats reunited with their families
- ✓ Over 400 dogs and cats transferred to partners



CALENDAR Q1

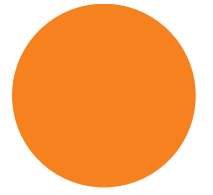
ADOPTION FEEDBACK



- 99% shared they were greeted in a friendly manner
- 65.74% chose to pre-schedule their visit
- 99% shared they would recommend OC Animal Care to a friend
- 96.57% agreed they were able to see their pet within 15 minutes regardless of if they pre-scheduled their visit or walked in



BABY SEASON DOMESTIC & WILDLIFE



Kitten season is upon us!



Injured wildlife calls increase during baby season



OCAC's role with wildlife



Did You Find a Baby Bird?

Let's Paws
* * * * *

FIRST, SEE IF THE BABY BIRD HAS VISIBLE INJURIES
(UNABLE TO FLUTTER WINGS, BLEEDING, WEAK, OR ATTACKED BY ANOTHER ANIMAL).
IF IT APPEARS INJURED, CALL OC ANIMAL CARE AT (714) 935-6848.



NESTLING

Baby birds unfeathered or covered in fluffy down.

Nestlings will not survive long out of the nest.

WHAT SHOULD I DO?

- If easy to locate and safe to do so, place the nestling back in the nest.
- Observe from a distance for an hour to ensure its parents return.
- **Don't worry! Birds have a poor sense of smell, so handling a young bird will not cause its parents to abandon it.**



FLEDGLING

Feathered juvenile birds typically seen 1-2 days hopping on the ground.

Parents are likely still feeding and watching it from a short distance away.

WHAT SHOULD I DO?

- If in a dangerous or exposed location, gently herd the fledgling to nearby bushes or shelter.
- Observe from a distance for an hour to ensure its parents return.
- **Removing a fledgling from the wild is an absolute last resort. Fledglings may appear dainty, but they are tougher than they look!**

ocpetinfo.com



OC Animal Care



Scan the QR code to view other helpful Let's Paws tips!

MICROCHIP CLINIC FOR DOGS & CATS



- ✓ For residents of contracted service areas & unincorporated County
- ✓ Free for the first 100 dogs and cats thanks to Noble Friends Foundation
- ✓ Next event is Saturday, May 18
- ✓ Over 80 dogs and cats microchipped at our February event!
- ✓ Media alert & graphics



FREE* Microchip Clinic for Dogs and Cats



[f](#) [i](#) [X](#) @ocanimalcare

DATE:

Saturday, May 18

TIME:

8 - 11 a.m.

LOCATION:

OC Animal Care
1630 Victory Rd.
Tustin, CA 92782

- Free microchip clinic for the first 100 dogs and cats
- Limit 2 pets per household; all pets must be 8 weeks of age+
- For safety purposes, all pets must be well-socialized
- Dogs must be on a 6-foot leash or shorter at all times (no retractables)
- Cats must be in a secure pet carrier at all times (no feral traps)

For more info:
OCpetinfo.com
714-935-6848

*Attendees must reside in an OC Animal Care contract city and provide a photo ID with a utility bill, rental/lease agreement, or similar document providing proof of residency in a contract city is needed to participate in this event.

Contract cities include: Anaheim, Brea, Cypress, Fountain Valley, Fullerton, Huntington Beach, Lake Forest, Orange, Placentia, San Juan Capistrano, Santa Ana, Tustin, Villa Park, Yorba Linda, and the County unincorporated areas.

QUESTIONS?

