

June 2024

Director Update

Recruitment

- Field Manager
- Kennel Attendant
- Animal Control Officer Trainee
- Registered Veterinary Technician

Upcoming Meet & Greet with City Managers

- Dates to be scheduled with City Manager to discuss contracts
- Current contracts to renew in 2026

Chameleon Database Project

- Database will build efficiencies in programs
- Follows industry standards

Strategic Plan Review and Update

- 2019 was last update
- Changes in the cost of goods and supplies
- Open Request for Proposals to find consultant

Computer refresh & kennel tops

- Adding kennel tops and covering using non-city funds

Budget Update

- Year-end net cost is below estimated projected cost
- 4th quarter billing available end of July
- Actual year-end net cost provided at August meeting
- FY 24/25 projected \$19.6 million, \$1.7 million (9.5%) increase

Pet Licensing

- Digital canvassing
- Microchip/vaccination clinic
- July National Pet Loss Prevention month; social media campaign
- HEART – low-cost vaccination clinic; several locations week nights
- PET Care – weekend clinics

Field Services

- Priority 1 call response time average 40 minutes
- Dispatch hold time 4 minutes
- Animal Care Assistant – respond to lower priority calls, no enforcement

Shelter Services

- Pilot Project – foster to adopt