



THE Leaflet



**3 LOVE YOUR DOG,
LOVE THE LEASH**
Public Parks and Leash Laws

**4 MEET THE
NEW CHIEF**
Q&A with New Chief of Police

**6 NEW LOOK COMING
FOR CITY WEBSITE**
Learn How to Stay Connected





A Message From City Manager **DEBRA ROSE**

Did you know the City sweeps nearly 200 miles of roadway every week? The sweeper, of course, travels twice that distance, up one side of the street and down the other. That's not even counting 10 parking lots and another 35 miles of medians. It's a lot, but it's important. Street sweeping does more than keep our neighborhoods looking good, it protects the environment too.

Storm drains run right into our creeks, where the water – and any material it picks up – goes to the ocean. Debris in the street carries two threats: pollutants can harm the environment, and the debris can clog storm drains, which causes flooding.

The City tries to make it easy for residents to remember when the sweepers are coming: it's the day after trash pickup. There's a couple of exceptions – our contractor, Athens, doesn't sweep when it's raining and if your neighborhood trash pick-up is on Friday, sweeping will follow on Monday. The same is true if a holiday moves your refuse collection to Saturday – sweeping will be done on Monday. If you live on a private street, your homeowners association is responsible for your street sweeping schedule.

You can now check your neighborhood street sweeping day by going to www.LakeForestCA.gov/streetsweeping. You'll be taken to a page and prompted to type in your address to get your sweeping day. You can also call Public Works at 461-3511.

You can help our street sweeping efforts be effective by remembering to move your vehicles out of the street before the sweeper comes by. Leaving one vehicle in the street causes five vehicle lengths to go uncleaned because the sweeper has to go around it. That adds up quickly!

We all care about Lake Forest, from the cleanliness of our neighborhoods to the cleanliness of our creeks. Ensuring your vehicle is off the street on sweeping day is a small step that can make a big difference.

Debra Rose



MEETINGS AT A GLANCE

CITY COUNCIL MEETINGS

May 7 | May 21

COMMUNITY SERVICES COMMISSION MEETINGS

May 16

PLANNING COMMISSION MEETINGS

May 9

TRAFFIC AND PARKING COMMISSION MEETINGS

April 25 | May 23

All commission meetings will start at 6:30 p.m. See more listings at www.LakeForestCA.gov

The Leaflet is an official publication of the City of Lake Forest and is distributed as a public service to Lake Forest homes and businesses. The City welcomes your comments and questions regarding The Leaflet.

Photo Credit: City of Lake Forest

Macy, 4 months old with her owner, Carrin Vallely

LEASHES MAKE LIFE BETTER FOR DOGS AND PEOPLE

Loving and caring for a dog can mean training it, feeding it, playing fetch with it and maybe even letting it up on the couch once in a while. However, any time your dog is off your own property, loving your dog also means keeping it on a leash.

The Lake Forest Municipal Code requires keeping dogs on a leash less than 6 feet long in public areas such as parks or on walks around your neighborhood.

Lake Forest has 29 parks and the City wants all residents to feel safe and relaxed when enjoying the open areas. Ensuring dogs are kept on the leash allows children, adults and pets to play, walk and appreciate the parks comfortably.

"Many children and park visitors are afraid of dogs. Dogs can be unpredictable and some residents experience a rush of fear and adrenaline when a dog approaches – especially if it's not on a leash," said Scott Wasserman, Director of Community Services. "For children, this can be enough to make them stop going to his or her local park or enjoying outdoor activities. We want everyone to enjoy City parks. This means that dogs must be on a leash in accordance with the law."

RESPONSIBLE PET PROGRAM

If your pet is not spayed or neutered, the City partners with local veterinarians to offer residents \$50 off the procedure. Spaying or neutering is one of the greatest gifts you can give your pet as it helps prevent medical and behavioral problems that allows your pet to lead a longer, healthier and happier life.

Spayed and neutered pets also make more affectionate companions and it does not affect a dog's natural instincts to protect its home and family. Visit www.LakeForestCA.gov/petownership to see which local vets are participating in the program and to sign up to receive the \$50 rebate.

Even if your dog is well-trained and behaves off a leash, it is still important to use a leash in public for the safety of everyone in the park.

Tasha Miner, a dog trainer and behavior specialist at Lake Forest's "Hounds in Harmony," said even a well-trained dog off a leash can spook a dog on a leash because a leash restricts their fight-or-flight instinct.

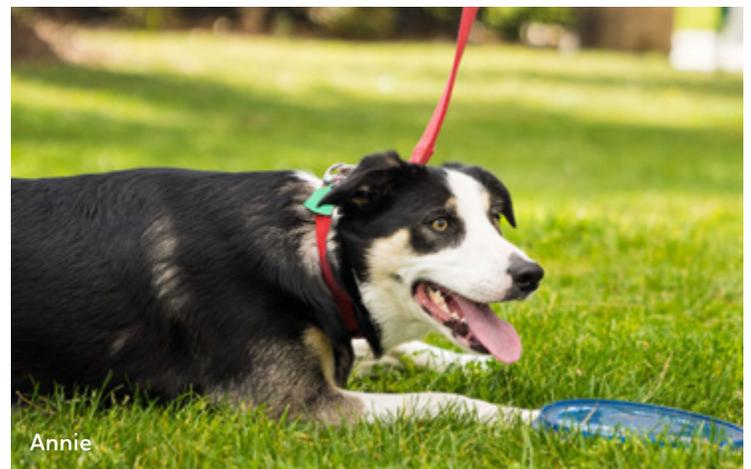
"Owners will say, 'Oh my dog is friendly, so it's fine' if their dog isn't on a leash but the other dog may not be comfortable with that interaction if that dog is on a leash. They get defensive really quickly," Miner said. "It makes it harder to have dogs in public at all."

The No. 1 complaint in public parks in Lake Forest is that dogs are not kept on leashes and can risk the safety and health of other residents trying to enjoy the park, as well.

It's easy to remember: Love your dog, love the leash!

DOGS AND PUBLIC PARKS

1. **BE CONSIDERATE:** Keep in mind that not everyone is a dog person and someone might not want to be confronted by your pup. Be responsible for your dog when it attempts to approach other dogs or other people.
2. **DON'T LEAVE A MESS:** Parks are meant to be enjoyed by everyone there. Be conscious of the other people in the park and be sure to clean up your dog's mess so it does not become someone else's problem.
3. **KEEP DOGS ON LEASHES AT ALL TIMES** unless you are visiting Barker Dog Park at 25600 Baffin Bay, which is open from dawn to dusk. This park is wonderful for letting your pup run free with other dogs its size. Dogs must remain leashed while entering and exiting the park. A second dog park is included in plans for Portola Park, which is now under construction.



Annie



Orange County Sheriff's Lt. Chad Taylor, a 22-year department veteran, took over as Lake Forest Chief of Police Services on March 15.

A CHANGE AT THE TOP FOR LAKE FOREST POLICE SERVICES

Chief of Police Q&A

Chad Taylor replaces Brad Valentine, who was promoted to Captain and assigned to the OC Courts. Lt. Taylor is a 22-year OCSD veteran. He comes to the City from his role as Watch Commander in the Santa Ana Intake Release Center. In this role, he oversaw more than 100 sworn and professional staff operating a facility with over 800 inmates. Prior to this, Lt. Taylor worked as a Sergeant in OCSD's Internal Affairs Division for three years. He also worked as a Sergeant on the Jail Management System Team and within the Intake Release Center.

This will not be Lt. Taylor's first tour of duty in Lake Forest. He patrolled the City as a Deputy Sheriff from 2002 to 2007 and served as a Field Training Officer during that time. After his time in the city, Lt. Taylor worked as a Deputy Sheriff for the Air Support Unit and Orange County Transit Authority.

The Leaflet sat down with Lt. Taylor to discuss his new role as Chief of Police Services:

Q: What attracted you to apply to lead Lake Forest Police Services?

A: First off, the nice thing about Lake Forest is that it's one of the few cities in South County that has straight streets so when you're learning patrol, it's actually quite beneficial. Other than that, there's a uniqueness about Lake Forest because you have such an established city on the west side of the town and then you have the sprawling new buildings being built on the east side. So you get the best of both worlds and it's an extremely busy city. It's a great place to work. You always have the backing of the command as well as the City Council.

Q: What would you say is the most fulfilling part about police work?

A: One of the unique things that a lot of people don't look at in police work is the friendships you get. You build this kinship or brotherhood. They get to know you because you spend more time with the people you work with than your family at certain times in your career and that grows on you. You grow to trust them and they become part of your family, as well. That's the biggest thing I would take away from it.

Q: You've worked in Lake Forest before. What was your favorite thing about working here?

A: Looking back on it and looking at other cities, I can say that the group of guys I worked with during my time in patrol here, we have all stayed in contact. If any of us get a promotion or retire, we always reach out to each other and make sure we see each other.

Q: Is there a pivotal moment in your career that stands out to you?

A: In all honesty, when you go on these calls, you hope that you are helping. You don't get a lot of feedback but if you don't have to go back and address the same problem again then you chalk it up in your mind that maybe you were able to remedy the situation the night you were there. For us, you never know if you made a difference when you left that house. But maybe, for whatever reason, your words of wisdom that you spoke that day heeded more than when someone else said the exact same thing. But I couldn't point out anything in particular.

Q: What are you most looking forward to about being Chief of Police?

A: I'm going to enjoy providing top-notch police services once again to a community that I care deeply for, including working with folks whom I've worked with before and haven't seen in years. I also look forward to making sure our deputies have what they need in order to be successful. Lake Forest has established a good track record in this arena.

LAKE FOREST'S HEART FOR HOMELESSNESS

With social workers and law enforcement working hand-in-hand, the City of Lake Forest uses a multi-pronged approach to homelessness to balance the rights and dignity of those experiencing homelessness with the safety and comfort of residents and business owners.

Those who need to access City resources related to homelessness should:

- Call 9-1-1 immediately to report a threat to public safety.
- Call Lake Forest Police Services at 461-3549 during business hours for non-emergency OC Sheriff Department response.
- Call 282-5219 to reach the City's Homeless Hotline for other homelessness-related issues.
- Email the Lake Forest Homeless Engagement and Resources Team (LFHEART) at LFHEART@LakeForestCA.gov.

Remember, homelessness is not a crime. The law does not prevent individuals from sitting, laying or sleeping in public if no existing shelter bed is available. In *Martin v. City of Boise* (9th Cir. 2018) 902 F.3d 1031, the Ninth Circuit Court of Appeals held that the Cruel and Unusual Punishments Clause of the Eighth Amendment precludes the enforcement of a statute or ordinance prohibiting sleeping outside against homeless individuals with no access to a shelter. The Court ruled, "So long as there is a greater number of homeless individuals



in (a jurisdiction) than the number of available beds (in shelters), the jurisdiction cannot prosecute homeless individuals for involuntarily sitting, lying, and sleeping in public."

While some programs are available to help those experiencing homelessness, it often takes time to gain the trust of individuals to learn enough information about them to find an appropriate program, or to help them to enter a program. The City employs a full-time OC Sheriff's Deputy as a Homeless Liaison Officer and contracts with the nonprofit Mercy House to help those experiencing homelessness get off the streets.

The City also awards Community Development Block Grants to partner agencies that address homelessness. Those agencies include Families Forward, Family Assistance Ministries and South County Outreach.

For more information on the City's efforts and resources to help those experiencing or near homelessness, see www.LakeForestCA.gov/homelessresources

LAKE FOREST LAUNCHES CERT PROGRAM



Members of Lake Forest's first CERT class practice light search and rescue techniques

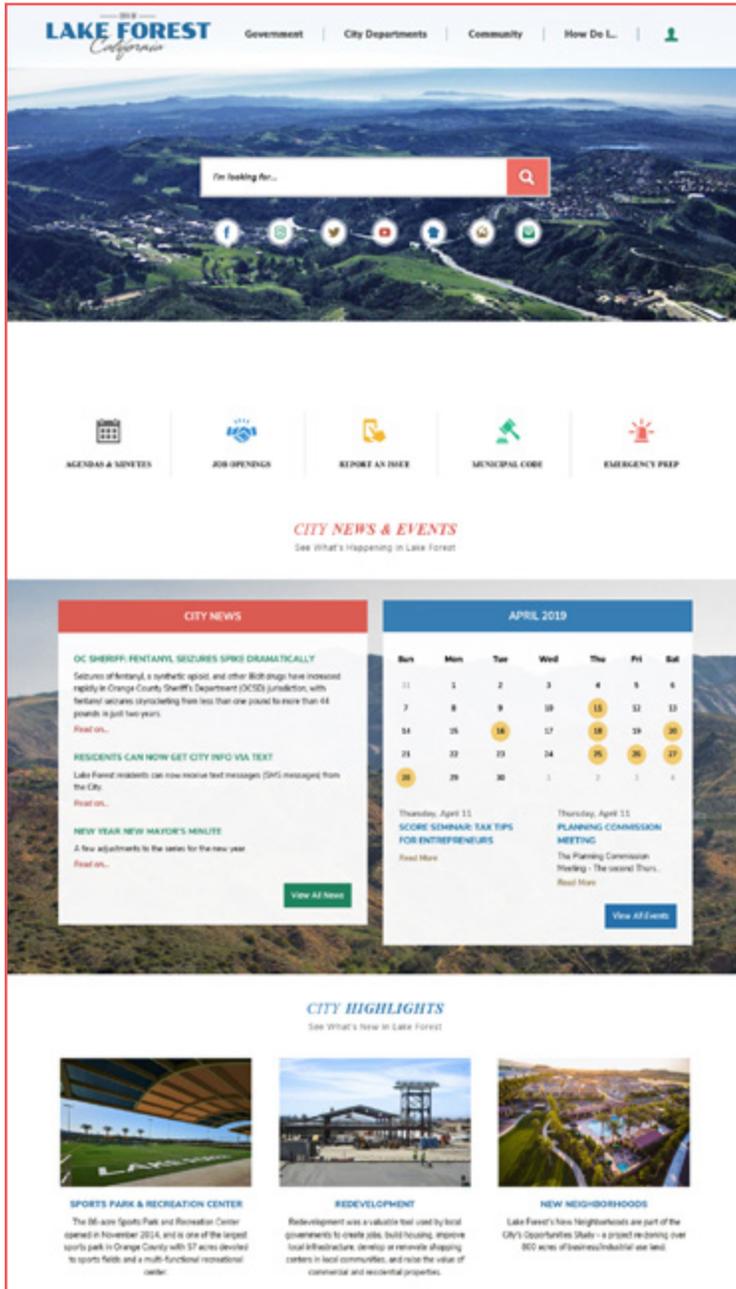
More than 25 residents graduated from the City's first Community Emergency Response Team (CERT) training, a national program with the motto of "Doing the greatest good for the greatest number of people."

The program, under the auspices of the Federal Emergency Management Agency (FEMA), trains residents to react to man-made and natural disasters when professional first-responders might be overwhelmed. The seven-week program teaches disaster preparedness, emergency first aid, light search and rescue and fire suppression and psychology and team organization.

CARE Ambulance and the Orange County Fire Authority assisted in the training.

Those who complete the training and pass a background check will become part of the City's CERT team. For more information, or to join the waiting list for an upcoming class, search for "CERT" at www.LakeForestCA.gov.

PARDON OUR CYBERDUST: WEBSITE UPDATE UNDERWAY



the use of search terms increasing, but half of visitors come to the website via smartphone devices. This information created the foundation for plans to refresh the City website to make it easier for visitors to find information and for the website to function better on smartphones and tablets.

The City's Website was last redesigned in 2014, when the City entered into a multi-year contract with Civic Plus for website hosting and maintenance. At the time, the site was cutting edge, offering unique functionality such as social media integration and facilities registration. This led to major increases in website traffic, with page visitors numbering in the thousands. The City's recent biennial survey showed the website is in the top three of preferred sources of City information, along with The Leaflet and social media.

With the upgrade now underway, the redesigned website will sport a fresher look, with brighter colors and a cleaner design. The website will include enhanced functionality and mobile-friendly design, along with easier access to the most popular pages. Look out for the new website to go live in May.

The graphic is titled "STAY CONNECTED WITH THE CITY OF LAKE FOREST". It features several icons and text elements:

- An envelope icon with an @ symbol next to the text "Monthly e-newsletter".
- An SMS icon next to the text "SMS Text Messaging".
- A smartphone icon next to the text "MyLakeForest Mobile App".
- A Facebook icon next to the handle "@LakeForestCA".
- A Twitter icon next to the handle "@LakeForestCA".
- An Instagram icon next to the handle "@CityofLakeForestCA".

 At the bottom, there are two smartphone screens displaying the website on mobile devices. A QR code is located in the bottom left corner, with the text "SCAN CODE or visit www.LakeForestCA.gov/StayConnected for a full list of ways to stay in-the-know." To the right of the QR code are logos for Google Play and the App Store.

What's the most-searched for term on the City's website among the 20,000 monthly visitors? "Zoning Map," is the phrase, followed by queries for information about sports and recreation programs, park improvements and major construction projects.

While closely studying the data about how users navigate www.LakeForestCA.gov, the City discovered that not only is



**CALL IF YOU CAN...
TEXT IF YOU CAN'T**

OC RESIDENTS CAN TEXT 9-1-1 IN AN EMERGENCY

Mobile users in Orange County now have the ability to send text messages to 9-1-1, giving hearing and speech impaired residents, or those in situations where it is too dangerous to dial 9-1-1, a potentially life-saving option. The location services on the mobile device must be enabled.

Below are guidelines for how to text to 9-1-1 from the Orange County Fire Authority:

- The location services on the mobile device must be enabled.
- Enter the numbers "9-1-1" in the text "To" field.
- The first text message to 9-1-1 should contain the location and brief description of the emergency and the type of help needed (police, fire, ambulance).
- Push the "Send" button.
- Be prepared to answer questions and follow instructions from the 9-1-1 text taker.
- Text in simple words. Do not use abbreviations, emojis or slang.
- Keep text messages brief and concise.

Remember, if you can, always contact 9-1-1 by making a voice call, **"Call if you can...text if you can't."**

FAIR HOUSING

The City of Lake Forest is committed to furthering fair housing practices in the community. Fair Housing opportunity is the law. If you or someone you know has a fair housing question or issue that needs to be addressed, please call the City's Housing Manager at **461-3449**.

GREEN SPRING CLEANING AND GARDENING

Now that spring has arrived, you might be aching to clean around your home, and your green thumb may be calling you into your garden. Use these helpful tips to clean your home and establish a thriving garden while also protecting our local environmental resources and reducing pressures of the drought.

Green Cleaning

Does your patio and patio furniture have a buildup of dirt and debris? Washing your patio furniture on your lawn or other landscaped areas can save you water by providing your plants with a drink from the wash water, and it keeps runoff from getting into the storm drain system too! Use a broom and dust pan to clean your patio and outdoor walkways instead of a hose. Remember, anything that gets washed down to the gutter ends up in our local creeks, lakes and the ocean.

Green Gardening and Pest Control!

An effective combination of preventative maintenance and green insect repellents can keep insects out of your home and garden. Maintaining good housekeeping outdoors can go a long way. Check to see if anything around your house and garden could be used by unwelcome pests and get rid of it.

Did you know a variety of common household items can be used to repel insects?

- Mix 6 chopped cloves of garlic, 1 tbsp. of baby shampoo and 1 quart of water to create an effective repellent for your rose bushes.
- Sprinkle coffee and eggshells around the base of plants to repel ants, snails, and slugs (and they are great on azaleas, rhododendrons, camellias, gardenias and even blueberries!).
- Fill several cans with equal parts ammonia and water, and hang them among your fruit trees to keep wasps away from ripening fruit.
- Wrap crushed mint, bay leaves, cloves and eucalyptus in small cheesecloth squares and hang in your home and your garden as a natural repellent.

Utilizing these green alternatives can protect our local resources from pesticide pollution. For more garden-friendly advice, and other resources including more ways to save, please visit www.h2oc.org or contact the Public Works Department at: 461-3480.





City of Lake Forest
25550 Commercentre Drive
Lake Forest, CA 92630

PRSRT STD
U.S. POSTAGE PAID
PERMIT NO. 104
LAKE FOREST, CA

POSTAL CUSTOMER

ECRWSS

RECREATION AND EVENTS CALENDAR

**SUMMER
2019**



DINO DAYS AT THE NATURE PARK

Saturday, June 1 & Sunday, June 2
10 a.m. to 2 p.m.

Lake Forest Nature Park,
26215 Dimension Dr.

\$5 per wristband, per day. Pre-sale event, purchase tickets **in-person only** at the Lake Forest Sports Park and Recreation Center, 28000 Rancho Pkwy.



GO SKATEBOARDING DAY

Friday, June 21 - 7 p.m. to 10 p.m.

Etnies Skatepark of Lake Forest
20028 Lake Forest Dr.

\$20 per contestant
Free for spectators



FAMILY CAMPOUT @ THE PARK

Saturday, July 13 to Sunday, July 14
5:30 p.m. to 10 a.m.

Lake Forest Sports Park and Recreation
Center, 28000 Rancho Pkwy.

\$7 per resident | \$12 per non-resident



CITY OF LAKE FOREST 28TH ANNUAL 4TH OF JULY PARADE

Thursday, July 4 @ 10 a.m. - 12 p.m.
Toledo Way at Ridge Route

Free

To learn more or volunteer, please visit:
www.lakeforestparade.com

CITY TELEPHONE NUMBERS

Building Division	461-3470	Graffiti Hotline	461-3583
Building Inspection	461-3468	Housing	461-3569
City Clerk	461-3420	OC Animal Care	249-5160
City Council	461-3420	Passport & Notary	461-3420
City Manager's Office	461-3410	Planning	461-3491
Community Policing Center	461-3530	Public Works	461-3480
Community Preservation	461-3474	Recreation	461-3450
Economic Development	461-3567	Sports Park & Recreation Center	273-6960
Etnies Skatepark	916-5870		

FIND US ONLINE

City	LakeForestCA.gov
Economic Development	lakeforestbusiness.com facebook.com/LakeForestBusiness
Etnies Skatepark of Lake Forest	etnieskatepark.com
LinkedIn	linkedin.com/company/city-of-lake-forest-ca
Sports Park & Recreation Center	lfsportspark.com